

502082-A-01-US (ORDILLE) Serial No.: 10/611,503 Ryan, Mason & Lewis, LLP; K. M. Mason (203) 255-6560

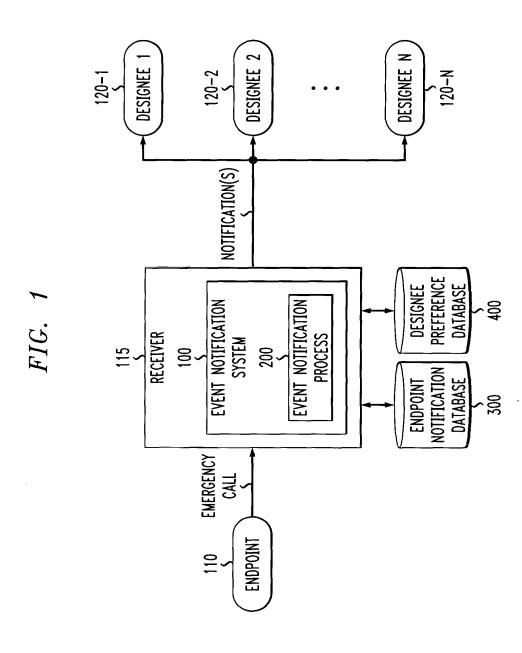




FIG. 2

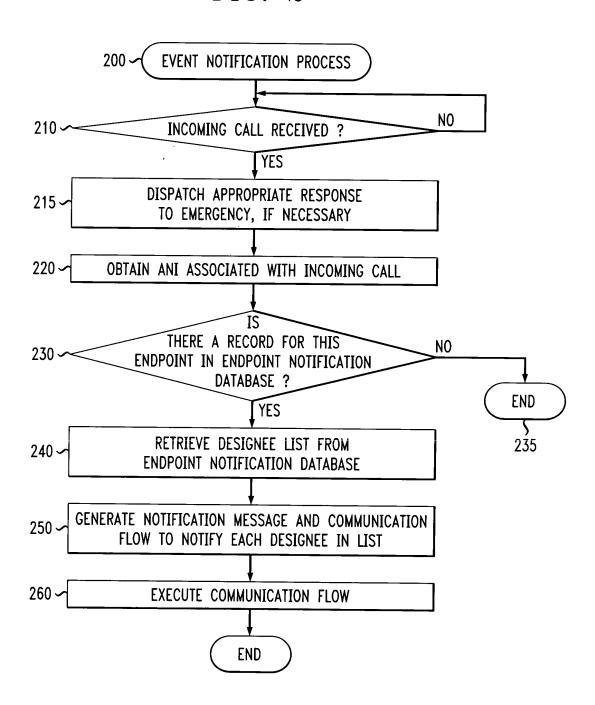




FIG.~~3 ENDPOINT NOTIFICATION DATABASE -~300

| | 330 | 340 | 350 |
|------|---------------------------------|-----------------------------------|---------------------------|
| | ENDPOINT TELEPHONE NUMBER | ENDPOINT ADDRESS | ENDPOINT DESIGNEE LIST |
| 305~ | 222-555-1212 | 112 MAIN STREET; ANYTOWN, USA | JOANN AND NURSE |
| 310~ | | | |
| 315~ | 333-554-2121 | 10 CENTER STREET; ANYCITY, USA | CHILDREN |



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FIG. 4

DESIGNEE PREFERENCE AND ROLE DATABASE - 400

| | 430 | 440 | 450 \$ |
|------|-------------------|--------------------------------|---------------------------------------------------------------------------------------------------------------|
| | RECIPIENT NAME | RECIPIENT TYPE | PERSONAL COMMUNICATION FLOW |
| 405~ | JOANN | PERSON | (CELL RACES EMAIL) DELEGATES JERRY |
| 410~ | NURSE | ROLE | (SAM BETWEEN 0:800-16:59) OR (SUE BETWEEN 17:00-00:59) OR (GREG BETWEEN 01:00-07:59) DELEGATES NURSE |
| 415~ | CHILDREN | NAMED COMMUNICATION FLOW | CHRIS AND JERRY AND BENGI AND JENNY |
| • | • | • | • • |
| 420 | WEB | CONTACT METHOD | |



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|------------------------------|--------------------|-------------------------------------------|------------------------------------------------------------|---------------------|-----------------------|---------------------------------------------------------|-----------------------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------------------|---------------------|---------------------------------|--------------------------------------------------------------------|---------------------|---------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| 5 Event identifier $ ho$ 500 | RESPONSE | | | | | | | | | | ACKNOWLEDGE. WILL AWAIT STATUS. | | | | ACKNOWLEDGE. WILL GO TO HOSPITAL. |
| | RECEIPIENT NAME | | | | | | | PAT | JOANN | | PAT | | | | JOANN |
| | TIMESTAMP | 5/14/03 10:14:43 AM | 5/14/03 10:14:58 AM | 5/14/03 10:15:12 AM | 5/14/03 10:15:14 AM | 5/14/03 10:15:15 AM | 5/14/03 10:15:16 AM | 5/14/03 10:15:20 AM | 5/14/03 10:15:22 AM | 5/14/03 10:17:03 AM | 5/14/03 10:17:36 AM | 5/14/03 10:18:36 AM | 5/14/03 10:23:52 AM | 5/14/03 10:31:40 AM | 5/14/03 10:33:27 AM |
| | EVENT/STATUS | 911 CALL FROM RECEIVED FROM 908-555-1234. | CALLER LIZ JOHNSON REPORTS SHORTNESS OF BREATH, DIZZINESS. | POLICE DISPATCHED. | AMBULANCE DISPATCHED. | EVENT NOTIFICATION SYSTEM GENERATES COMMUNICATION FLOW. | EVENT NOTIFICATION PROCESS BEGINS COMMUNICATION FLOW EXECUTION. | EVENT NOTIFICATION PROCESS ATTEMPTS TO NOTIFY RECEIPIENT PAT BY PAGER. | EVENT NOTIFICATION PROCESS ATTEMPTS TO NOTIFY RECEIPIENT JOANN BY CELL PHONE AND E-MAIL. | POLICE ARRIVE. | RESPONSE | POLICE REPORT LIZ JOHNSON APPEARS WEAK, BUT VITAL SIGNS APPEAR OK. | AMBULANCE ARRIVES. | AMBULANCE TAKES LIZ JOHNSON TO SOMERSET MEDICAL CENTER (HOSPITAL) FOR OBSERVATION. SHE APPEARS WEAK, BUT IS ABLE TO WALK. | RESPONSE |
| FIG. | | 565 | 510 | 515 | 520 ~ | 525~ | 530 | 535 | 540 — | 545 | 550 | 555 | 560 | 565 | 570 |